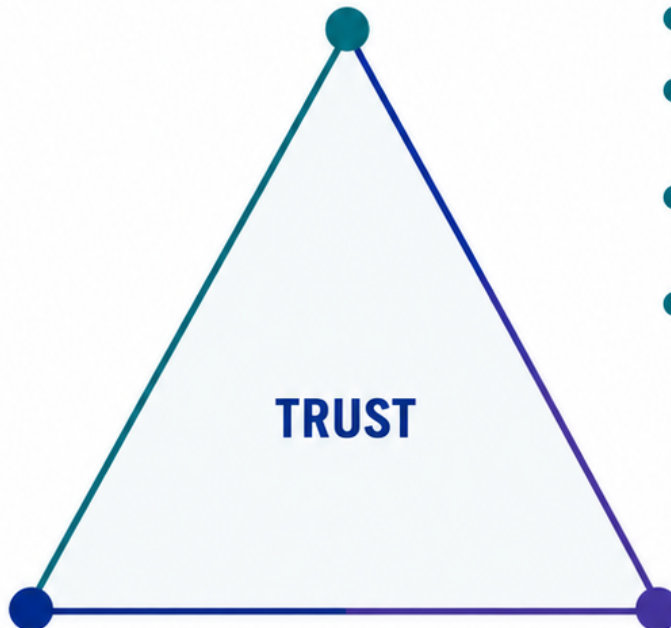


TRUST TRIANGLE

Trust grows when all three are present.

Trust wobbles when one becomes unclear or absent.



AUTHENTICITY

I experience the real you.

- You are genuine.
- You are honest about what is happening.
- Your actions match your words.
- I know where I stand with you.

LOGIC

I understand your thinking.

- Decisions make sense.
- Expectations are clear.
- There is a visible rationale.
- I can follow how you got here.

EMPATHY

I know I matter to you.

- I feel considered.
- My perspective is welcome.
- You balance outcomes with people.
- I believe you care about the impact on others.

REFLECTION

Think about a recent trust wobble.

Which corner of the triangle is weakest?

- Authenticity** — I wasn't sure I was getting the real story.
- Logic** — The decision or reasoning didn't make sense to me.
- Empathy** — I didn't feel considered or valued.

What repair would help restore trust?
